SUMMARY FOR INFRASTRUCTURE PORTFOLIO MEETING

DATE: May 13, 2015
TIME: 2-3:30 p.m.
LOCATION: Eccles Executive Boardroom, Marriott Library

IN ATTENDANCE:
Rick Anderson     Nelson Beebe     Dan Bowden     Mike Ekstrom
Rick Forster     Stephen Hess     Dan Hutten     Jim Livingston
Caprice Post

COMMITTEE SUPPORT: Anita Sjoblom, Scott Sherman

UNABLE TO ATTEND:
Mark Beekhuizen  David Blackburn  Steven Corbató  Steven Dean
Cynthia Furse     Sylvia Torti

ALSO IN ATTENDANCE:
Kiston Finney, HIPAA security specialist, Information Security Office

AGENDA ITEMS DISCUSSED:
• NextNet
• Information Security Program Update
• Centralized Services
• Sympa List Survey
• General Governance
• Meeting schedule

NextNet

Mike Ekstrom said he is hopeful a new draft of the NextNet report soon will be ready for members to review. Independently, Common Infrastructure Services is moving ahead with the core backbone upgrades project and contacting individual IT professionals as they are affected.

Information Security Program Update

The new Information Security policies have been approved by the Academic Senate, and will be effective immediately but not fully enforced until next May. There was a great deal of collegial back-and-forth between many groups on campus to arrive at the final language, and there is more work ahead for the acceptable use policy and data classification encryption rule.

Centralized Services

Ekstrom wanted to expand a bit on a previous conversation regarding UIT’s visibility into the real costs of providing IT services. Where the earlier discussion centered on data center power costs, Ekstrom
pointed out that other costs such as buildings, office space, supplies, etc. are figured into a department or college’s overall budget and don’t break out the total cost of IT the way UIT and ITS budgets must. That makes it a more difficult conversation to show the value of centralized services when you can’t make an apples-to-apples comparison.

**Sympa List Survey**

Caprice Post said some data from the Sympa list survey was lost due to an outage, and the initial survey will be resent to ensure all the data is collected again.

**General Governance**

Chief Information Officer Stephen Hess has been asked to review the IT governance structure and make recommendations based on feedback from those involved. He said his approach to governance is that it gives voice to those who are served by or invest in IT, but not necessarily where there is line authority to get things done or for services where someone has paid to have the work done. He asked the committee for its take on what is or is not working about governance.

One suggestion was to improve transparency and communication in the process. There was also mention about the ambiguity surrounding the sphere of influence for each committee. Another request was to ensure that meetings were used for making decisions rather than providing information. There could be more working groups formed to discuss items and then make recommendations to the governance committees. It was also concern about governance groups making decisions that have an effect on campus but are made with little notice to those affected.

Members also said they were unsure whether governance had the proper authority and vision to carry out that authority. Along those lines, a report of what the Infrastructure committee has approved or moved forward was requested.

**Meeting schedule**

The group voted to go on hiatus until August and communicate via email if any information needed to get out.

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