STRATEGIC INFORMATION TECHNOLOGY COMMITTEE MEETING SUMMARY
March 19, 2019, 1:00 p.m. – 2:45 p.m.
Winder Boardroom, Park Building

IN ATTENDANCE: Kim Antry, Mark Beekhuizen, Chris Bone, Kirsten Butcher, Holly Christmas, Kyle Colbert, Tim Ebner, Mike Ekstrom, Eric Eide, Bo Foreman, Cynthia Furse, Demian Hanks, Marv Hawkins, Steve Hess, Lisa Kuhn, Earl Lewis, Trevor Long, Harish Maringanti, Mike McIntosh, Paula Millington, Ken Nye, Peter Pawlikowski, Ken Pink, Thomas Reichler, Corey Roach, Emily Rushton, Heidi Seig, Rachael Sheedy, Cory Stokes, Chris Stucker, Jim Turnbull, Jeremy Uffens, Cassandra Van Buren, Rob White.


AGENDA ITEMS:

1. Email deprovisioning
2. Security awareness training
3. Policy 4-003 update
4. Next steps for anonymous network access
5. Node hardening plan
6. Enterprise software policy update
7. Software Anywhere update
8. Student CRM update
9. Advancement CRM update
10. Upcoming legislative changes impacting IT
11. Open floor

Summary

1. Email deprovisioning

Chris Stucker, associate director for Identity & Access Management (IAM), presented the initial findings of an email task force that was formed to assess and reduce risk around email practices. This was initially an information but became an action item during the meeting.

Approved: The committee voted to support disabling email accounts of ~47,000 users who have no active role at the university as soon as possible. In addition, the committee instructed the IAM group to continue developing plans for disabling access to other types of accounts for inactive users who meet certain criteria.

2. Security awareness training

Trevor Long, associate director for ISO Governance, Risk & Compliance, briefed the committee on the various security awareness trainings available to university staff and faculty and the projected additional trainings that are under development. This was an information item.
3. **Policy 4-003 update**

Steve Hess, Chief Information Officer, updated the committee on Policy 4-003. The latest draft of this policy can be accessed in Box. This was an information item.

4. **Next steps for anonymous network access**

Corey Roach, manager for enterprise information security, presented next steps for addressing anonymous network access. This topic was previously discussed in January’s SITC meeting. This was an action item.

Approved: The committee voted to move forward with President Watkins’ and Office of General Counsel’s directive to cease providing anonymous network access at the University of Utah.

5. **Node hardening plan**

Mike Ekstrom, director for Network & Communications Infrastructure, presented an outline of the university’s node hardening plan. This was an information item.

6. **Enterprise software policy update**

Ken Pink, Deputy Chief Information Officer, updated the committee on the university’s enterprise software policy, which is a proposed rule governing the acquisition and installation of enterprise software. This was first approved by SITC in May 2018. This was an information item.

7. **Software Anywhere update**

Piotr Pawlikowski, UIT project manager, presented the progress of the Software Anywhere subcommittee. This was a discussion item.

8. **Student CRM update**

Hess gave an update on the progress of the student constituent/customer relationship management (CRM) platform subcommittee, which was formed by SITC in May 2018. This was a discussion item.

9. **Advancement CRM update**

Paula Millington, director for UIT’s Strategic Planning and Process Team, gave an update on the Advancement CRM project. This was an information item.

10. **Upcoming legislative changes impacting IT**

Ekstrom gave an overview of State of Utah legislation that may impact IT at the U. This was an update similar to information shared with ANTC in February 2019. This was a discussion item.

11. **Open floor**

No additional topics were discussed.
<table>
<thead>
<tr>
<th>Action</th>
<th>Topic</th>
<th>Person/Group</th>
<th>Next steps</th>
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<tbody>
<tr>
<td>Approved</td>
<td>Disabling the email accounts of 47,000 inactive users as soon as possible.</td>
<td>Identity Access and Management</td>
<td>IAM will continue developing plans for disabling access to other types of accounts for inactive users who meet certain criteria.</td>
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<tr>
<td>Approved</td>
<td>Cease providing anonymous network access at the University of Utah.</td>
<td>Information Security Office</td>
<td>ISO will restore a mechanism to require guest network users to be personally identifiable in the event of a law enforcement inquiry.</td>
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