



Strategic IT Committee
September 20, 2016
Eccles Broadcast Center, Dumke room

Agenda

1. Two-factor authentication
2. Disabling SMTP authentication for off-campus users
3. Holistic web governance update
4. Student email
5. Open floor
6. Adjourn

1. Two-factor authentication

The SITC is being asked to approve requiring two-factor authentication for remote users to access some resources. [Please see the presentation materials in the Box folder.](#)

2. Disabling SMTP authentication for off-campus users

Due to recent security concerns, UIT's UMail team recently enacted a change to the way email is sent. Off-campus users are no longer able to relay email through the university's SMTP servers, in accordance with email industry best practices. This change affected about 1,000 people across the organization who typically use older email programs to send mail from off campus. This change does not affect people sending email from campus IP space, either because they are on campus or because they are authenticated through campus VPN.

Jim Livingston will present details about the change and the circumstances that brought it about.

This is an information item.

3. Holistic web governance update

Paula Millington will brief the group about an exploratory task force convened to generate ideas and clarify direction for a holistic web strategy and future governance committee. This is an information item.

A group of 24 thought leaders from campus and health sciences convened September 7-8 to discuss the current state of our Utah.edu web properties and what aspirations they have for the future state. Recommendations for a holistic web strategy will be available for review after September 26. Several themes are in the process of being analyzed:

Resources needed to manage web properties

- Capabilities & skills
- Funding model
- Staffing
- Competition for resources
- Tools & technology

Inefficiencies & duplication of efforts

- Flexibility to address a variety of needs
- Decentralization
- The line between central & local
- Templates

Collaboration/crossing silos

- Communication
- Cooperation
- Sharing/access to data
- Collegiality and community of practice
- Why can't we all get along?

Leadership/governance

- Decision making
- Communication
- Changing vision
- Policy standards
- Lack of policy compliance & enforcement

Participating areas for this initial discussion included the Law School, Continuing Education and Community Engagement, Fine Arts, Information Security and Privacy, Health Sciences Digital Marketing, Undergraduate Students, Athletics, Office of Diversity, Engineering, University Support Services, University Marketing and Communications, UIT Strategic Communication, Teaching and Learning Technologies, Tech Ventures, Social and Behavioral Sciences, Humanities, Business, Marriott Library, Dean of Students, Student Disability Services, Admissions, ASUU, Process Team and Common Infrastructure Services. Bill Warren from University Marketing and Communications and Ken Pink from UIT are executive co-sponsors.

4. Student email

Steve Hess will discuss what our peer institutions do in regard to student email accounts and whether the University of Utah should consider changing its approach to student email.

This is an action item.

5. Open floor

Any issues that need to be discussed here publicly before we next meet?