Service Management

Phil Kimball
Associate Director
Service Management

Scott Lloyd
Manager
Campus Help Desk & Operators

Tier 2 Support
Cody Exon
Chris Moore

Service Management (Tier 1)
Brooklyn Alden
Kira Bhatti
Todd Derrick
Jasmine Haywood
Alexander Herron
Torie Jenkins
Jordan Jess
Owen LaRaeaux
Brayden Newman
Royal Tippettis
Robert Veljak Mijatovic
Tom Whitaker

Campus Telephone Operators
Robin Horton, Lead
Janet Ramirez

Students
Jocelyn Fox
Nathaniel Fox
Sarah Ontiveros

Front Desk Support
Amy Huynh

Adam Howesley
Manager
Service Mgmt. Platform Services

Kim Fuller
Harold Hessler
Tracy McGee
Remi Sorenson

Monitoring Team
Sterling Gillman
Michael Harrelson
Dragisa Ignjatovic
Jacob Kerr
Lee Shuster

Monitoring Team
Miles Godfrey
Katie Harding
David Hyde
Benjamin Johnson
Rich Larrabee
Richard Leethan
Israel Mendes
Elizabeth Ostler
Jennifer Smin
Federico Solis
Austin Woodward
Josephine Wootten
Nik Wrigley
Andrew Zeisler

Richard Brown
Scott Crowley
Dizavad Filozovic
Trent Gividen
Miles Godfrey
Katie Harding
David Hyde
Benjamin Johnson
Jordan Larrabee
Richard Leethan
Israel Mendes
Elizabeth Ostler
Jennifer Smin
Federico Solis
Austin Woodward
Josephine Wootten
Nik Wrigley
Andrew Zeisler

Mike Madsen
Manager
UUHC Service Desk

Monty Kaufusi
Manager
Monitoring/Logging

Richard Latimer
Aleatha Leader
Brandon Morin

Monty Kaufusi
Manager
Monitoring/Logging

Benjamin Latimer
Aurora Leader
Brandon Morin

Monitoring Team
Dubrick Filosofo
Hans Reeder
John Russell
Charles Smith

Katie Harding
David Hyde
Benjamin Johnson
Jordan Larrabee
Richard Leethan
Israel Mendes
Elizabeth Ostler
Jennifer Smin
Federico Solis
Austin Woodward
Josephine Wootten
Nik Wrigley
Andrew Zeisler

Steve Smenic
BACKGROUND

Jeff Shuckra
Manager
ITSM Process Support & Disaster Recovery

David Bowler
Craig Davis
Daniele Hiss
Matt Jones
John Lindsay
Benjamin Parry
Steven Parry
Robert Paper
Carl Pockrus

Danny Stott
Manager
ITSM Process Support & Disaster Recovery

Sterling Averett
Ariel Baughman
Mckenzie Spehar
Gordon Zhang

IT General Maintenance
Carson Cooper
Jason Williams

Miles Godfrey
Katie Harding
David Hyde
Benjamin Johnson
Jordan Larrabee
Richard Leethan
Israel Mendes
Elizabeth Ostler
Jennifer Smin
Federico Solis
Austin Woodward
Josephine Wootten
Nik Wrigley
Andrew Zeisler

Winn Redd
Manager
Asset Management & Field Services

Asset Management
Monica Anderson
Richard Horrocks
Ruadhan O’Sheridan

Field Services
John Healey, Lead
Bill Jones, Lead
Landon Barker
Thomas Brown
Cody Funk
Hope Gibson
Peter Kulas
Shay Madsen
Scott Merrick
Mike Peterson
Jake Riley
Jeff Senten
Russell Sorenson
Michael Timothy

Tier 2 Support
Cody Exon
Chris Moore

Return to the CTO org chart
Return to the main UIT org chart

Updated 10/12/2018