Service Management

Phil Kimball
Associate Director
Service Management

Scott Lloyd
Manager
Campus Help Desk & Operators

Tier 2 Support
Cody Exon
Chris Moore

Tier 2 Support
Cody Exon
Chris Moore

Campus Telephone Operators
Robin Horton, Lead
Janet Ramirez

Students
Jocelyn Fox
Nathaniel Fox
Sarah Ontiveros

Front Desk Support
Amy Huynh
Emma Post

Adam Howsley
Manager
Service Mgmt. Platform Services

Richard Brown
Scott Crowley
Dzevad Fitozovic
Trent Gividen
Miles Godfrey
Katie Harding
Brent Holman
David Hyde
Benjamin Johnson
Cody Jones
Jordan Larrabee
Richard Leetham
Israel Mendes
Elizabeth Oxifer
Jennifer Smuin
Federico Soto
Austin Woodward
Josephine Wootan
Nik Wrigley
Andrew Zeisler

Monitoring Team
Sterling Gillman
Michael Harreton
Dragisha Ignjatovic
Jacob Kerr
Lee Shuster

Open (1)

Monty Kaufusi
Manager
Monitoring/Logging

Students
Rebecca McGowan
Taliana Tabilsh

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Miles Godfrey
Katie Harding
Brent Holman
David Hyde
Benjamin Johnson
Cody Jones
Jordan Larrabee
Richard Leetham
Israel Mendes
Elizabeth Oxifer
Jennifer Smuin
Federico Soto
Austin Woodward
Josephine Wootan
Nik Wrigley
Andrew Zeisler

Monitoring Team
Sterling Gillman
Michael Harreton
Dragisha Ignjatovic
Jacob Kerr
Lee Shuster

Open (1)

Benjamin Latimer
Aleatha Leader
Brandon Morin

Jeff Shuckra
Manager
ITSM Process Support & Disaster Recovery

David Bowler
Craig Davis
Daniele Hiss
Matt Jones
John Lindsay
Benjamin Parry
Steven Parry
Robert Pieper
Carl Pockrus
Joshua Reynolds
Mark Rich
Frank Ryburn
Vitor Sousa
Clayton Truman
Nathan Wright
Derek Wuthrich

Danny Slott
Manager
Biomed

Asset Management
Monica Anderson
Richard Horrocks
Ruadhan O'Sheridan

Field Services
John Healey, Lead
Bill Jones, Lead
Landon Barker
Thomas Brown
Cody Funk
Hope Gibson
Peter Kulda
Shay Madsen
Scott Merrick
Mike Peterson
Jake Riley
Jeff Senten
Russell Sorenson
Michael Timothy

Return to the CTO org chart
Return to the main UIT org chart

Updated 7/19/2018