



## Change in UMail web browser access: Shortcut URL no longer redirects to login page

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Many people in the University of Utah community have been using the shortcut URL [umail.utah.edu](http://umail.utah.edu) to access UMail via a web browser. Going forward, that shortcut URL no longer redirects users to the correct URL, [www.umail.utah.edu](http://www.umail.utah.edu). Removing the redirect from [umail.utah.edu](http://umail.utah.edu) was necessary to prepare for an upcoming project that will integrate UMail, Active Directory (AD), and Office 365.

Users who wish to access UMail via a web browser now need to use the full, correct URL (if they are not already doing so):

### [www.umail.utah.edu](http://www.umail.utah.edu)

Please note the difference: [umail.utah.edu](http://umail.utah.edu) (no longer provides UMail access) vs. [www.umail.utah.edu](http://www.umail.utah.edu). Users may wish to bookmark the correct URL.

As always, users can access UMail using one of the following methods:

- Log in at [www.umail.utah.edu](http://www.umail.utah.edu)
- Go to <https://it.utah.edu> and select the UMail button in the top-left area of the webpage or in the footer
- Go to [www.utah.edu](http://www.utah.edu) and select the UMail button in the footer
- Log in to Campus Information Services (CIS) and select the UMail tile

Please refer to the UIT Knowledge Base article "[UMail Outlook Web Access \(OWA\)](#)" for general information.

If you have questions, your local IT support staff may be able to assist, or please contact the UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

**Note:** This announcement will be published in the August 6, 13, and 20 editions of @TheU for faculty/staff and students.



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