



Planned PeopleSoft maintenance with downtime on 9/12

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Due to a planned upgrade to PeopleSoft production servers, PeopleSoft Human Capital Management (HR) system, PeopleSoft Customer Relationship Management (CRM) system, and related web applications will be unavailable on **Saturday, September 12, 2020 from 6:00 a.m. – 5:00 p.m.** This infrastructure maintenance is necessary to keep University of Utah systems current and running efficiently. Cognizant service owners have been contacted.

The following systems **will not** be available:

- PeopleSoft HR
- PeopleSoft CRM
- Related employee, student, faculty, and finance web applications, including:
 - UBenefits
 - Class Schedule
 - Management Reports
- Credit card applications, including:
 - UMarket
 - UGive
 - Student Software Catalog

Note: Splash pages for unavailable systems will be posted during the outage.

The following systems **will** be available:

- Campus Information Services (CIS)
- PeopleSoft Financials (FS)
- PeopleSoft Campus Solutions (HE)
- Kronos
- Canvas
- utah.edu
- UMail

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Please visit the [University IT Services Status](#) page for information during this and future maintenance events.



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