



Planned Kronos downtime on 10/26 will remove Adobe Flash Player dependency

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On **Monday, October 26, 2020, from 1:00 a.m. – 5:00 p.m.**, University Information Technology (UIT) and Information Technology Services (ITS) will upgrade the Kronos time, attendance, and staff scheduling system in order to remove the current dependency on Adobe Flash Player, which will no longer be supported by major web browsers after December 31, 2020.

Kronos and Kronos Acuity+ may be unavailable during part or all of the upgrade downtime.

During the downtime, Kronos users will not be able to process payroll or schedule shifts for staff. Time clocks, however, will still record punches, which will be transmitted to Kronos once server connections are reestablished.

U hospitals and clinics that depend on either system for patient care should prepare downtime procedures for the duration of the maintenance period.

The upgrade is necessary to continue using Kronos after Adobe and major web browsers discontinue Flash Player support at the end of the year. Currently, when users log in to Kronos, they are prompted to run Adobe Flash to open the application. After the upgrade, the pop-up message will no longer appear.

In conjunction with the upgrade, human resources staff will update the Kronos training in the U's Bridge application and University of Utah Health's Learning Management System (LMS). Depending on their roles and organizations, Kronos users may need to refer to these materials before using the new version.

Payroll reporters will distribute additional information as it becomes available. For more information about the upgrade, please visit this [UIT Knowledge Base article](#).

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk:

- Main Campus UIT Help Desk: 801-581-4000, option 1
- University of Utah Health ITS Service Desk: 801-587-6000

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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