



## 2 announcements: Automated UMail migration process in the works, inactive Box accounts to be removed on 2/9

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We have two change announcements to share.

### 1. Automated UMail migration process in the works

UIT has manually moved a batch of UMail accounts to Exchange Online, a cloud-hosted messaging application that's part of Microsoft 365, formerly Microsoft Office 365. The change is in preparation for an automated process, and applies to the UMail accounts of active students, former students and employees, users who have not logged in to their accounts for the last 12 months, and a subset of users who only use their accounts to forward emails. Account functionality should not be impacted.

### 2. Inactive Box accounts to be removed on 2/9

To comply with the university's campus licensing agreement with Box, UIT will remove inactive accounts that do not contain stored data on **Tuesday, February 9, 2021**. This manual process will be implemented on a regular basis, and eventually automated.

If you have questions about either change, your local IT support staff may be able to assist, or you may contact the UIT Help Desk at 801-581-4000, option 1.

Please visit [UIT's Planned Work & Changes page](#) for information about scheduled maintenance events that are not expected to cause service outages.



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