UConnect, eduroam server certificate will change on 2/26

On Friday, February 26, 2021 at 6:00 a.m., UIT will update the server certificate for the UConnect and eduroam wireless networks.

A brief disconnect may occur at the time of the change. Most university-managed devices with preconfigured wireless settings and personal devices configured through the onboard.utah.edu portal will continue to connect without interruption.

IT support staff members who manage the wireless configuration profiles for a large number of users may request that UIT test the new certificate on their devices in advance. When submitting this Service Request web form (authentication is required), please select "UIT - NCI - Network Wireless Services" in the Assignment Group field.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Please forward this email to your IT staff as needed.