



UConnect, eduroam server certificate will change on 2/26

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On **Friday, February 26, 2021 at 6:00 a.m.**, UIT will update the server certificate for the **UConnect** and **eduroam** wireless networks.

A brief disconnect may occur at the time of the change. Most university-managed devices with preconfigured wireless settings and personal devices configured through the **onboard.utah.edu** portal will continue to connect without interruption.

IT support staff members who manage the wireless configuration profiles for a large number of users may request that UIT test the new certificate on their devices in advance. When submitting **this Service Request web form** (authentication is required), please select "UIT - NCI - Network Wireless Services" in the Assignment Group field.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Please forward this email to your IT staff as needed.



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