



DDC network maintenance with downtime on 4/25

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UIT will conduct network maintenance at the Downtown Data Center (DDC) on **Sunday, April 25, 2021, from 12:00 a.m. to 4:00 a.m.** that will impact applications and services that rely on the network to and from the DDC, including but not limited to Epic, Pulse, Citrix, Call Recording, PeopleSoft, UMail, Campus Information Services, and Kronos.

Cognizant service owners are being contacted. On April 25, system administrators are asked to validate that their systems are operational from 4:00 a.m. to 5:00 a.m. To report system issues, please open a "high" urgency ticket for the Network Services team by calling 801-581-4000, option 1.

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



Node 4 story idea? Email us:
stratcomm@it.utah.edu



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