



Swain named associate director for the UIT Strategic Planning and Process Team

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UIT is pleased to announce that Chalimar Swain has been named the permanent associate director for [UIT's Strategic Planning and Process Team](#), effective May 17, 2021. Swain has served as interim associate director since December 2020, while Paula Millington was in the process of transitioning to retirement.

Swain brings more than 11 years of leadership experience and 15 years of experience in international education to the position, including strategic planning, budget management, workflow design and analysis, program development and assessment, crisis management, policy development, and regulatory compliance.

Swain previously served as a senior consultant for the Process Team. Prior to that, she was the inaugural special assistant to the U's chief financial officer and director for [International Student & Scholar Services](#) in the [U's Office of Global Engagement](#). Before joining the U, Swain served as the coordinator for Student Affairs and Program Development for the English as a Second Language (ESL) program at Boise State University. She also has worked in the private sector, holding several leadership roles for a major retailer, as well as serving as the marketing and operations manager for a small business startup.

Swain reports to [Deputy Chief Information Officer Ken Pink](#).

"Chalimar has done an exceptional job as interim associate director — which is one of the many reasons why we've asked her to continue to lead the Process Team," Pink said. "We're really pleased that she's agreed to take over the position permanently."

The [Strategic Planning and Process Team](#) helps UIT and other university organizations improve their end-to-end business and technical processes. The team uses a holistic approach, creating a safe and productive climate for discovering how processes currently work and for designing effective, sustainable improvements that align with strategic goals.

Swain is nearing completion of a Ph.D. in educational leadership and policy, combined with a Master of Public Administration, from the University of Utah. She holds a Bachelor of Business Administration with an emphasis in business management and human resources from Boise State University.



Chalimar Swain, associate director, UIT Strategic Planning and Process Team



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University of Utah - UIT 102 S 200 E Ste 110
Salt Lake City, UT | 84111 US

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