We have two change announcements to share.

1. Kronos Workforce Central branding change

Kronos Inc., vendor of the time, attendance, and staff scheduling system for the University of Utah and University of Utah Health, has been rebranded to Ultimate Kronos Group (UKG). Following maintenance on Saturday-Sunday, June 19-20, 2021, from 10:00 p.m. to 4:00 a.m., the user interface for Kronos Workforce Central will reflect the new branding, shown below.

Please note that functionality will otherwise remain the same, and users may need to clear their cache and cookies to see the new branding. The user interface for Kronos Acuity+ will be rebranded at a later date to be announced.

2. Planned UKG and Acuity+ maintenance with downtime on 6/25-26

Ultimate Kronos Group and Kronos Acuity+ will undergo planned server maintenance on Friday-Saturday, June 25-26, 2021, from 10:00 p.m. to 4:00 a.m. UKG and Acuity+ applications will be unavailable during part or all of the maintenance period. Time clocks will still record punches, which will be transmitted to Kronos once server connections are reestablished.

U hospitals and clinics that depend on either system for patient care should prepare downtime procedures for the duration of both maintenance periods.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

Please visit the University IT Services Status page for information during this and future maintenance events.

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