



## Brief delay logging in to UMail possible on 6/23

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On **Wednesday, June 23, 2021, from 8:30 p.m. to 9:30 p.m.**, users trying to log in to UMail using a web browser via Outlook Web Access (OWA) — [www.umail.utah.edu](http://www.umail.utah.edu) — or an Outlook desktop and mobile client may notice a two- to three-minute delay.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

### Technical details:

During the maintenance window, UIT will generate a new Active Directory Federation Services (ADFS) token certificate to fix an authentication issue that some users are experiencing while attempting to log in to UMail.

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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