



Toll-free help desk phone number is now available to Asia Campus community

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Note: This announcement has been sent to Asia Campus students, faculty, and staff by the Office for Global Engagement.

Members of the [University of Utah's Asia Campus](#) now have access to a toll-free telephone number for the [University Information Technology \(UIT\) Help Desk](#).

833-981-0049

UIT Help Desk hours:

- Monday – Friday, 10:00 p.m. – 1:00 p.m. Korea Standard Time (KST)
- Saturday – Sunday, 11:00 p.m. – 9:00 a.m. KST

For less-urgent issues, please email helpdesk@utah.edu. The email inbox is monitored during the hours listed above. Emails received after hours will be answered when regular hours resume.

Notes:

- The UIT Help Desk is unable to place or return calls to international phone numbers. Asia Campus students, staff, and instructors who need IT assistance are asked to call 833-981-0049 toll-free during the days/times listed above.
- For issues that can be resolved through email, please contact helpdesk@utah.edu.
- The toll-free phone number is for U community members calling from South Korea. U community members calling from other international locations cannot use the toll-free phone number.



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stratcomm@it.utah.edu



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