



UKG (Kronos) and UKG Acuity+ maintenance with downtime on 8/13-14, 8/21-22, and 8/27-28

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Ultimate Kronos Group (UKG) and UKG Acuity+ will undergo planned maintenance on the following dates:

- Friday-Saturday, August 13-14, 2021, from 10:00 p.m. to 4:00 a.m.
- Saturday-Sunday, August 21-22, 2021, from 10:00 p.m. to 4:00 a.m.
- Friday-Saturday, August 27-28, 2021, from 10:00 p.m. to 4:00 a.m.

During the 8/13-14 maintenance period, UKG and Acuity+ applications **will** be available, however, users may experience intermittent connectivity loss for up to 5 minutes. On 8/21-22 and 8/27-28, UKG and Acuity+ applications will **not** be available during part of all of the maintenance periods.

Time clocks will still record punches, which will be transmitted to UKG once server connections are reestablished. U hospitals and clinics that depend on either system for patient care should prepare downtime procedures for the duration of all of the maintenance periods.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



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