



## ***Network maintenance on 11/15 may impact devices misconfigured to eduroam***

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UIT will move the eduroam wireless network to a new authentication server on **Monday-Tuesday, November 15-16, 2021, from 11:00 p.m. to 12:00 a.m.**

Most university-managed and personal devices configured via onboard.utah.edu will continue to connect to eduroam without interruption.

Users who did not use onboard.utah.edu to connect to eduroam will be disconnected and required to reconfigure their devices for eduroam through the onboard portal (visit this [IT Knowledge Base article](#) for instructions). If you're unsure how your device was configured, you may enroll it via [onboard.utah.edu](https://onboard.utah.edu) prior to the maintenance event to avoid service disruptions.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.



***Node 4 story idea? Email us:***  
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