



DDC to undergo electrical switch maintenance on 12/4

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UIT will perform maintenance at the university's Downtown Data Center (DDC) **from 9:00 a.m. to 1:00 p.m. on Saturday, December 4, 2021.**

DDC tenants (organizations that manage hardware in the DDC) will be notified before the maintenance, as work begins, and when maintenance is complete. Because UIT isn't privy to applications/services hosted by DDC tenants, DDC tenants are expected to:

- Notify their application/service customers in advance of the maintenance
- Monitor their systems during and after the maintenance
- Report any issues to UIT and customers as warranted

If your organization depends on DDC-hosted applications or services, please watch for upcoming communications from your DDC tenant-hosting provider.

Technical details

UIT will repair a static transfer switch that provides redundancy to the DDC's rack power distribution system. The Cyberex static transfer switch to be repaired automatically toggles between primary and secondary systems that feed the DDC's main production floor in the event of a loss of power.

DDC tenants are expected to validate that their systems are operational following the change. To report system issues, please open a "high" urgency ticket for the DDC team by calling 801-587-6000.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).



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