



## Maintenance on 12/10 will cause downtime for GIS services

December 3, 2021

*You've received this email because you're subscribed to UIT's public email list.*

UIT will upgrade geographic information system (GIS) database servers on **Friday, December 10, 2021, from 7:00 p.m. to 10:00 p.m.**

All services that rely on the ArcGIS server will be unavailable for approximately one hour during the maintenance window, including the Campus Map, My Class Map, UPark, Walk After Dark, Network Monitoring Map, U of U Map Portal, and SGID10 Enterprise Geodatabase. A splash page will be posted on impacted service portals for the duration of the outage.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801- 587-6000).

### Technical details

As part of a software life-cycle upgrade, UIT will update the Windows operating system and SQL instance of GIS database servers. This maintenance event is part of preparations for IT disaster recovery operations for GIS services at the Tonaquint Data Center (TDC).

Please visit the [University IT Services Status page](#) for information during this and future maintenance events.



**Node 4 story idea? Email us:**  
[stratcomm@it.utah.edu](mailto:stratcomm@it.utah.edu)



[it.utah.edu](http://it.utah.edu)

[NotifyIT](#) | [Follow us on Twitter](#) | [IT Services Status](#) | [IT Service Portal](#)

Share this email:



[Manage](#) your preferences | [Opt out](#) using TrueRemove™

Got this as a forward? [Sign up](#) to receive our future emails.

View this email [online](#).

University of Utah - UIT 102 S 200 E Ste 110  
Salt Lake City, UT | 84111 US

This email was sent to .

To continue receiving our emails, add us to your address book.

[Subscribe](#) to our email list.