Reminder: Multiple IT services will be unavailable on October 2 from 12:30 a.m. – 4:30 a.m.

September 29, 2022

You've received this email because you're subscribed to UIT's public email list.

During planned maintenance on Sunday, October 2, 2022, from 12:30 a.m. to 4:30 a.m., several University of Utah and University of Utah Health IT services, applications, and websites will be unavailable for up to four hours, e.g., Campus Information Services, any application that requires Duo 2FA, VPN, UMail, PeopleSoft, Ultimate Kronos Group, Citrix, Epic, and Pulse.

Access the previous announcement, which has been cross-posted to several campus and hospital communication lists and sites, for additional information.

Administrators of potentially impacted systems are strongly urged to prepare DDC databases and pause backups to DDC resources prior to the maintenance.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk (801-581-4000) or ITS Service Desk (801-587-6000).

Please visit the University IT Services Status page for information during this and future maintenance events.