Planned PeopleSoft maintenance with downtime on 10/8

October 5, 2022

You’ve received this email because you’re subscribed to UIT’s public email list.

A planned patch of the university’s Oracle Exadata system, which hosts PeopleSoft production databases, will take place on Saturday, October 8, 2022, from 4:00 a.m. to 11:00 a.m.

A one-hour outage is anticipated between 4:00 a.m. and 8:00 a.m. for the following systems:

- Campus Information Services (CIS)
- Degree Audit Report System (DARS)
- Campus Directory
- PeopleSoft Human Resources (HR) and related web applications
- PeopleSoft HR HelpDesk (CRM) and related web applications
- PeopleSoft Financials (FS) and related web applications
- PeopleSoft Campus Solutions (HE) and related web applications

Note: Splash pages for unavailable systems will be posted during the outage.

Other systems will remain available, including:

- Ultimate Kronos Group (UKG)
- Canvas
- UMail
- utah.edu

If you have questions, your local IT support staff may be able to assist, or you may contact your respective help desk: UIT Help Desk at 801-581-4000; ITS Service Desk at 801-587-6000.

Please visit the University IT Services Status page for information during this and future maintenance events.