PMO Corner: Network POC database is moving to ServiceNow

The database where UIT stores contact information for University of Utah IT staff members in the event of a network incident is moving to ServiceNow, a more secure and scalable platform.

POWDER-RENEW hosts second annual Mobile and Wireless Week

More than 60 industrial researchers and graduate students attended POWDER-RENEW Mobile and Wireless Week in January, which featured lecture and in-person exploration related to wireless and mobile networks.

IT security tip: Prepare for tax season scams

Tax season is upon us and with it comes verdant hunting grounds for scammers and phishers. The Cybersecurity and Infrastructure Security Agency (CISA) has published a great series of tips and warnings to prepare you for phishing scams that target your income tax returns.

The IRS will not:
- Contact you via email, text messages, or social media
- Threaten you with criminal charges
- Ask for payment in the form of gift cards or other merchandise

And remember: If you receive a suspicious message in your UMail inbox, report it using the Phish Alert button or by forwarding it as an attachment to phishing@utah.edu.

MobileU updates include new features, numerous improvements

The changes—which include improved app design and navigation, among other things—were driven by student feedback, department requests, and usage data.

Explainer: Physical and Facility Security Rule (4-004F)

Rule 4-004F outlines the requirements to protect university buildings, facilities, IT systems, network and power cables, and other university property, as well as U community members, from myriad threats.

IT governance

The Enterprise Web Advisory Committee (EWAC) met on February 9 to discuss accessibility training, the U web registry, and the University Webmasters Community of Practice. The Strategic Information Technology Committee (SITC), the Architecture and New Technology Committee (ANTC), and Teaching and Learning Portfolio (TLP) will meet again in March.

UIT staff recognized for their excellent work

Updates & Reminders

Stay connected for free

Students and employees who visit participating institutions on spring break can connect to the internet securely using eduroam and their U credentials.

ITIL training

The next course will take place March 16-17.

IT Knowledge Base

Access the IT Knowledge Base for information and help guides on the U’s digital resources and services.

Follow us on Twitter

Follow @uofuit, @uofu_iso, and @uofuitstatus for IT news, security updates, and unplanned outages, respectively.

UIT Service Guide

The PDF document provides a high-level look at UIT services and how we support our partners.

UIT news resources

Access information resources for faculty, staff, and students.

Job openings

See the summary of recent changes.

How are we doing?

Take our survey and let us know.

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